



RIA Pre-Authorization Assistance Service

Our pre-authorization specialists are standing by waiting to help. This is a complimentary service provided to all referring physician's offices. If you are new to this service, please call one of RIA's experienced team members - **Stephanie, Tiffany, or Laketa** so they can walk you through the process.

- **MAIN TEL: 301-856-6718 x685**
- **FAX: 855 276-5182**
- **Email: preauth@riassociates.com**

Attached is a summary of the primary insurance plans we accept in both MARYLAND and VIRGINIA. NOTE: Not all insurance companies allow RIA to obtain the preauthorization on your behalf (e.g., United Healthcare, Humana, Americhoice, VA Medicaid and some Anthem BCBS). A detailed list can be found on the attachment.

RIA participates with almost all local and national insurance plans and many smaller plans that may not be listed. Please note, when searching the Internet to determine if RIA participates with an insurance company, our name may be listed differently or under a different service with the insurance company. If you cannot confirm our participation with an insurance company, please contact our centralized scheduling department for assistance at 301-856-6718, option 2.

RIA typically allows up to four days to obtain an authorization. Due to the volume of requests, we ask that referring physician's office obtain authorizations for same day (STAT) appointments.

To obtain the preauthorization, in most cases, our specialists will need the following information:

- Referring doctor's order/script
- Clinical notes
- Patient demographic information
- Insurance card/information
- If denied, we may need to contact your office for additional information

We are happy to answer any additional questions you may have and look forward to working with your office to help expedite this often time consuming process.

Insurance Grid

The insurance companies listed below with a check mark under “RIA Assistance” column will allow our pre-auth department to assist with authorizations. **Allow us to help with your patients’ pre-authorization requirements, by contacting our pre-authorization’s specialist: Stephanie, Tiffany and Laketa at 301-856-6718, x685.**

RIA Assistance	Company	Plan Type	RIA Insurance Referral & Precertification Requirements
✓	Aetna	USHC/HMO	Pre-certification required through Evicore for MRI, MRA, CT, PET, Nuc cardiac. Contact: 1-888-693-3211 ALL surgical procedures require PCP referral As of 01/01/2014 the Aetna id numbers that began with a “B” will now start with a “W” and can go to Heritage facility now.
✓	Aetna	Managed Care MCII/PPO or MC/PPO	Check for pre-certification requirement for MRI, MRA, CT, PET, Nuc cardiac. Contact: 1-888-693-3211 ALL surgical procedures require PCP referral
	Americhoice		Needs pre-auth for MRI, MRA, CT, PET, Nuc. Med. Contact: 1-866-889-8054, 4, *, 5, 1 and 1
✓	Amerigroup (Americaid)		Pre-authorization through AIM 888-953-6703– MRI, MRA, CT, PET and MUGA Scans. Only 1 routine OB Sono is covered.
✓	Anthem	PPO/POS BC/BS of Virginia	Call for pre-authorization for CT, MRI, MRA, HSG, Invasive Study and Brain SPECT, Nuclear Medicine Exam, Contact: AIM 1-888-953-6703 follow voice prompts
✓	Anthem	Healthkeepers Plus (Prefix YRC)	Call for pre-authorization for CT, MRI, MRA, HSG, Invasive Study and Brain SPECT, Nuclear Medicine Exam, only 2 routine OB sonos are covered. Auth is now required thru American Imaging Management 1-800-714-0040
	CareFirst	BC/BS of Maryland	Signed prescription needed from referring doctor.
✓	Cigna	HMO/PPO/POS Plans and OPEN ACCESS	For MRI, MRA, CT, Nuclear Medicine Cardiac and PET call Evicore for pre-authorization. Contact: 1-888-693-3211
	Commercial Plans (all)		Signed prescription needed from referring doctor. Must check back of card for pre-auth requirements
✓	Department of Labor		Pre-authorization is required for all exams. The diagnosis code, cpt code and claim number will be needed. Contact: 1-866-335-8319
	First Health		Signed prescription needed from referring doctor. Must check authorization on each policy. Verify pre-authorization requirement on card.
✓	GEHA		Requires pre auth from Med Solutions (888) 693-3211 for MRI, MRA, CT and Nuc Cardiac and PET scans
	Humana		Contact Humana for each patient. Humana / Medicare (Humana Gold Plus Medicare) we are non- par. Most plans require pre-authorization by calling 866-825-1550 (only referring physician’s office can obtain)

	Kaiser	Medical Imaging Network	Must have a KAISER referral <u>for all studies</u> . Contact: 1-800-810-4766 If choosing to use 3-tier plan MRI's require an authorization through Permanente Advantage. (888-567-6847)
✓	MDIPA/Optimum Choice HMO		Auth needed for all musculoskeletal MRI and CT scans. HSG for infertility. All other MRI, CT, DEXA Nuclear medicine need referral. No auth needed for MRI ABD or MRI Breast (need referral PCP)
	Medicare -	Trailblazer Part B – services only	Signed prescription needed from referring doctor. Contact: www.trailblazers.com
✓	NALC		Requires pre-authorization from Med Solutions for MRI, MRA, CT, Nuclear Cardiac. Contact: 888-693-3211 No auth required if secondary.
	NCPPO		Signed prescription needed from referring doctor
	One Net	Formally Alliance	Check on plans for pre-authorization requirement. Call # on card.
✓	Optimum Choice Preferred		Referral for MRI, MRA & Biopsy, pre-authorization needed for HSG w/infertility diagnosis. Pre-authorization needed for certain MRI and CT studies. Need waiver signed to use out-of-plan benefit.
	PCIP		Pre-Auth through Evicore 866-879-8317. Use GEHA guidelines for services that require pre-authorization
	PHCS		Signed prescription needed from referring doctor. Some plans need pre-authorization requirements. Call # on card.
	TRICARE Standard/Health NET	Formerly CHAMPUS	Signed script needed from referring doctor. Pre-operative chest X-rays and routine ob sonograms are not covered. TRICARE Prime needs referral for all exams or patient will have higher out of pocket. Contact: www.mytricare.com
	TRICARE for Life/Health Net	(Also called TRICARE Prime)	Signed script needed from referring doctor. Pre-operative chest X-ray and routine ob sonograms are not covered. Must have Tricare referral for all exams Contact: www.healthnetfederal.com
	United Healthcare –	Mid-Atlantic/PPP/POS	Pre-notification needed for certain groups for MRI/MRA, CT, PET and Nuclear Medicine. Contact: 1-866-889-8054 options 4, *, 5, 1 and 1 or www.unitedhealthcareonline.com
	Workers Compensation Plans		Call for pre-certification on all exams; need authorization #. Need employer and policy information.

*****The above referral requirements serve only as a guideline, please check with insurance company for any current changes and requirements for medical procedures.**